

Privacy policy regarding the processing of personal data

Who is responsible for your personal data?

The controller responsible for all personal data you provide to us is Billon Group Ltd (Billon) with its registered office at Cannon Place, 78 Cannon Street, London, England, EC4N 6AF, registration number 09911479.

For what purposes do we use your personal data?

We will process your personal data only for the purposes

- to answer your inquiry,
- communicate with you through channels that you have approved to deliver marketing information about products and services offered by Billon and entities from the Billon capital group, as well as information on ongoing events and projects,
- in relation to marketing communication tools (i.e. e-mails and telephone conversations) we will - only where legally permitted - provide you with such information after prior approval, and we will allow you to withdraw it if you no longer wish to receive from us this kind of marketing related message.

We will not use your personal data to make any automated decisions about you or create profiles other than those described above. The legal grounds for processing your personal data are contained in Article 6 of the European Data Protection Regulation (GDPR). Their processing is necessary for the implementation of a contract or other business agreement with us or necessary to fulfill the obligations imposed on us under the generally applicable provisions or is necessary for the purposes of our legitimate interest, always however, provided that your interests or fundamental rights and freedoms do not prove to be superior. In addition, processing may be based on your consent if it has been explicitly granted to us.

The scope of personal data

In particular, we may collect and process the following personal data:

- email address,
- other personal data contained in the request.

How do we collect personal data?

We will collect your personal data directly from you.

How do we protect your personal data?

We maintain physical, electronic and procedural safeguards in accordance with the latest technical requirements and data protection laws to protect your personal data from unauthorized access or hacking. These safeguards include the implementation of specific technologies and procedures designed to protect your privacy. We will always strictly comply with applicable laws and regulations regarding the confidentiality and security of personal data.

Who will we share your personal data with?

We may share your personal data in the following situations:

- in order to provide the highest quality of services, we can use IT support and customer support services provided by entities from the Billon group or third parties,
- all courts, law enforcement agencies, regulatory authorities or lawyers, if it is legally permitted and necessary to comply with a legal obligation or to demonstrate legitimacy, to bring or defend claims.

In other cases, we will only disclose your personal data when you request or consent to it, when required by applicable law or we receive a request from an authorized public entity or court to do so, or if we suspect that there has been fraud or criminal activity.

Where do we process your personal data?

Billon is an enterprise operating in United Kingdom. In the course of conducting business activities, we do not transfer your personal data to recipients in countries outside the European Economic Area ("third countries").

Your right regarding personal data

Subject to certain conditions resulting from applicable legal regulations, you have the right to request from us access to personal data and their correction or removal, as well as to limit the processing of personal data concerning you. You also have the right to object to processing and to request the transfer of data. In particular, you have the right to request a copy of your personal data that we hold. If you use this option many times, we may charge you an appropriate fee.

For any of the above requests, please send a description of your personal data in question, and provide your name, customer number (or other identification number) using the contact details below. We may require additional proof to confirm your identity to protect your data

from unauthorized access. We will carefully consider your application and you may want to discuss with you how best to fulfill this request.

If you gave consent to the processing of your personal data, you can withdraw such consent at any time with effect for the future, i.e. withdrawal of consent does not affect the correctness of processing based on consent before its withdrawal. In the event of withdrawal of consent, we may continue to process personal data when there is another legal basis for such processing.

If you have any concerns about how your personal data is treated by us or you want to make a complaint, you can contact us using the details provided below so that we can investigate. If you are not satisfied with our response or believe that we are processing your personal data unlawfully, you can submit a complaint to the competent authority - the Information Commissioner's Office (<https://ico.org.uk/>).

Is processing of your personal data required?

As a general rule, you provide your personal data completely voluntarily; in principle, the lack of disclosure of personal data does not have any negative consequences for you. However, under certain circumstances, the Company may not take action without certain personal data because these personal data may be required to process your inquiry. In such cases, if you do not provide us with your personal data, we may not be able to provide you with information about what you asked us.

The period of storage of your personal data

Your personal data will be deleted when there is no longer a justified requirement to have it for legitimate purposes or you withdraw your consent (if applicable), and provided we will not be obliged by law to continue to store such data or we will not otherwise be authorized to do so.

In particular, we will retain your personal data when it is necessary for Billon to be able to assert or defend against the claim, until the end of the relevant retention period or until such claims are settled.

How to contact us?

If you have any questions, want to express your opinion or assert your rights, please contact us at the email address kontakt@billonsolutions.com or in writing to the address Billon Group Ltd with its registered office at Cannon Place, 78 Cannon Street, London, England, EC4N 6AF.